

Hit parade des caisses-maladie par comparis.ch

Résultats du sondage 2004 sur la satisfaction des assurés

| Caisse-maladie | Classement 2004 | Classement 2003 | Variation |
|------------------------------|--------------------|--------------------|-----------|
| SANITAS | 1 | 4 | + |
| EGK - CAISSE DE SANTÉ | 2 | 2 | = |
| SWICA | 3 | 9 | + |
| ATUPRI | 4 | 1 | - |
| INNOVA | 5 | 8 | + |
| KPT | 6 | 3 | - |
| CONCORDIA | 7 | 14 | + |
| ÖKK | 8 | 5 | - |
| WINCARE | 9 | 12 | + |
| PROGRÈS | 10 | 7 | - |
| INTRAS | 11 | 11 | = |
| VISANA | 12 | 10 | - |
| CSS | 13 | 16 | + |
| AGRISANO | 14 | 6 | - |
| GROUPE MUTUEL | 15 | 13 | - |
| XUNDHEIT | 16 | * | * |
| PHILOS | 17 | 15 | - |
| HELSANA | 18 | 18 | = |
| ASSURA | 19 | 17 | - |
| SUPRA | 20 | 19 | - |

* Active seulement depuis le 1.1.2004

Source : comparis.ch

| Caisse-maladie | Taux de recommandation | | Variation |
|------------------------------|------------------------|------------|-----------|
| | 2004 | 2003 | |
| SANITAS | 91% | 88% | + |
| EGK - CAISSE DE SANTÉ | 85% | 90% | - |
| SWICA | 90% | 88% | + |
| ATUPRI | 92% | 92% | = |
| INNOVA | 77% | 86% | - |
| KPT | 92% | 91% | + |
| CONCORDIA | 89% | 86% | + |
| ÖKK | 89% | 92% | - |
| WINCARE | 86% | 84% | + |
| PROGRÈS | 88% | 91% | - |
| INTRAS | 78% | 78% | = |
| VISANA | 74% | 80% | - |
| CSS | 84% | 81% | + |
| AGRISANO | 81% | 88% | - |
| GROUPE MUTUEL | 82% | 83% | - |
| XUNDHEIT | 84% | * | * |
| PHILOS | 85% | 84% | + |
| HELSANA | 72% | 73% | - |
| ASSURA | 81% | 77% | + |
| SUPRA | 23% | 32% | - |

* Active seulement depuis le 1.1.2004

Source : comparis.ch